

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans
10.9 Business Link Rewards plan

10.9.1	Description	
A.	Business Link Rewards is an optional account level plan available to FairPoint business customers. Customers enrolled in the plan will receive bonus credits on the amount of their total qualified FairPoint monthly charges. One bonus credit will be awarded for every dollar of discounted qualifying charges. A bonus credit, when applied as a direct credit to a customer's telephone bill, has a redemption value of one cent.	(T)
1.	Bonus credits may be applied to the customer's FairPoint bill or to certain non-Telephone Company products, such as admission to a Telephone Company sponsored trade show. Only Bonus Credits earned on the local portion of the bill may be applied to the customer's FairPoint bill.	(T)
2.	Bonus credits eligible for redemption that have not been redeemed within two years after the month in which they are posted will be forfeited.	(T)
3.	Bonus credits applied to the customer's FairPoint bill may be redeemed when a minimum of \$25.00 in bonus credits is earned and available for redemption. Bonus credits applied to all other redemption options may be redeemed when earned and available for redemption.	(T)
4.	Qualifying charges include FairPoint monthly recurring and non-recurring FairPoint charges for local and regional services, FairPoint long distance service (billed by Fairpoint Enterprise Solutions), and FairPoint high speed internet, and FiOS internet services. Qualifying charges exclude Directory Advertising, time and material charges, late payment fees, returned check charges, enhanced service charges, FairPoint maintenance service, refund checks, all local, state and Federal taxes and surcharges.	(T)
5.	All new Business Link Rewards customers receive 2,500 bonus credits.	(N)
6.	Customers providing a new email address receive 500 bonus credits.	(N)
B.	In order to be eligible to participate in the Business Link Rewards plan the Customer's local and regional charges must exceed \$124.99 per month. Customers enrolled in the plan that do not meet the \$125 spending requirements for 12 consecutive months may be terminated from the program.	
C.	Business Link Rewards are implemented in the first full billing period following the customer's request to enroll in the plan.	
D.	Business Link Rewards is not available with the following services or types of calls.	
1.	CallAround 603	
2.	Customized Netsaver	
3.	Dormitory Communications Service	
4.	Foreign Exchange	
5.	New Hampshire Business Package	
6.	New Hampshire Business Package Plus	
7.	Public Access Line	
8.	Public Access Smart-pay Line (PASL)	
9.	Selective Calling.	
10.	Corporate Rewards	
11.	Customer Specific Pricing Plans	